

Evidence shows engaging an appropriately qualified interpreter leads to fewer re-admissions and better health outcomes.

# We all deserve to be understood

Ask for a NAATI-certified interpreter

**‘We all deserve to be understood’ is a national campaign raising awareness about the vital role of NAATI-certified interpreters for equitable healthcare.**

It encourages patients to ask for a qualified interpreter rather than friends or family, and supports healthcare services in recognising the value of engaging certified interpreters as part of their duty of care. Learn more: [naati.au/campaign](https://naati.au/campaign)

## What is NAATI?

NAATI is the standards & certifying body for translators and interpreters in Australia. Interpreters certified by NAATI are trained professionals who are bound by a code of ethics and uphold ethical standards including confidentiality, impartiality and accuracy.

## Download practical resources from NAATI:

**Bilingual person vs interpreter: What's the difference?**



[naati.au/bilingualvsinterpreter](https://naati.au/bilingualvsinterpreter)

**How to work with an interpreter**



[naati.au/workwithinterpreter](https://naati.au/workwithinterpreter)

**Language services in the health sector**



[naati.au/languageserviceshealth](https://naati.au/languageserviceshealth)



A connected community without language barriers