

“It's okay to ask
for language
support.”



I need an interpreter

I speak

I also speak



Please book a NAATI-certified interpreter for me.

We all deserve to be understood.

Ask for a NAATI-certified interpreter

You have the right to ask for an interpreter if you need one. Show this card to request an interpreter.

Do not rely on family members, friends or children to interpret important information.

NAATI-certified interpreters meet national standards and are bound by a code of ethics and code of conduct. They will interpret accurately, keep your information private and remain impartial.

Your right to be understood

Clear communication is essential for safe care.

You can ask for an interpreter when

- Making appointments
- Giving consent
- Talking to doctors, nurses or pharmacists
- Understanding test results or treatment options
- Receiving discharge instructions



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Learn more at naati.au/interpreter